

OKPHONE WARRANTY POLICY

Nov. 30, 2012

Okphone warranties its electronic equipment (TERMINALS & BRIDGES) for either FOUR (4) years or TWO (2) years [per Customer's Request] for PARTS and LABOR against any manufacturing defects. Excluding the following items, handsets and transformers, which are covered for 90 days after the initial delivery.

Shipping is not included in this warranty, either from the end user (purchaser) back to OKphone or upon return shipment. Items deemed damaged by shipping are not covered. Therefore all shipping costs and proper packaging is the responsibility of the end user (purchaser).

OKphone has the right to repair, or exchange for a new device any returned equipment at it's discretion. If exchange for a new terminal or bridge is required, OKphone has up to 3 weeks to manufacture this exchanged item with no compensation for this delay.

OKphone will expedite any returned item and repair in a 2 day turn around. Should any repair component be out-of-stock, OKphone has the right to extend the return of any item by as much as two weeks.

Not covered under this warranty is any damage caused by lightning, flood or damage caused by abuse or negligence.

OKphone reserves the right to edit, change, enhance, or abolish this policy at any time.

